# **Privacy Policy**

### 1. Privacy Statement

Thank you for visiting the Two Way Technologies cc website. We are committed to protecting and respecting your privacy. Below you will find information concerning visits to and the use of the Two Way Technologies cc website.

The Two Way Technologies cc website is sensitive to privacy issues on the Internet and recognizes the importance of safeguarding all information we receive from you. This Privacy Statement applies to data provided by you and collected by Two Way Technologies cc through its website as well as both online and offline services. We will use the provided information in the course of our dealings with you to process requests and orders (where applicable) and to provide a more personalized internet and online buying or ordering (where applicable) experience.

Two Way Technologies cc will ensure that all personal information is treated following the applicable data privacy legislation.

For your information, we have provided this statement explaining our online information practices.

# 2. Collection of your personal information

In general, you can visit the Two Way Technologies cc website without revealing who you are or any information about yourself. However, our web servers will collect information(standard information that your browser sends to every website visited) for statistical purposes, such as the number of visits, the pages viewed, which website you came from before clicking into the Two Way Technologies cc website, the keywords used to find our site, your IP-address, the browser type and language, access time, etc. Two Way Technologies cc uses this information for improving its site and services.

When visiting the Two Way Technologies cc site for any reason such as to receive e-mail newsletters or to post content to the site, we ask you to consent to provide personal information, that may include, but is not limited to your e-mail address, name, contact telephone number, and information you choose to share from third-party websites, such as social media websites. This information is required to process and fulfil your order(where applicable) and otherwise provide you with the information and services you may request from us. This information will therefore be kept by us as long as is necessary for us to use your information as described above or to comply with our legal obligations (including fraud prevention, anti-money laundering, and sanction screening).

This will conform with the provisions of the Electronic Communications and Transactions Act 25/2002. We respect your privacy and undertake not to sell, rent, or lease your personal information to others.

We may use your information to ensure that our service is delivered most effectively for you and your computer. To provide you with information, products, or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.

### 3. Security of your personal information

Two Way Technologies cc has reasonable technical and organizational security measures in place to protect your personal information against accidental or intentional manipulation, loss, misuse, destruction, or unauthorized disclosure or access to the information we collect online. However, when transmitting personal information over the internet, please bear in mind that no transmission over the internet can ever be guaranteed secure. Therefore, please note that Two Way Technologies cc cannot guarantee the security of any personal information that you transfer over the internet to us.

#### 4. Cookies

We may also use technologies, such as cookies, to collect information about the pages you view, the links you click, and other actions you take on our site and services. A cookie is a small text file that is placed on your hard disk by a web page server. Cookies contain information that can later be read by a web server in the domain that issued the cookie to you. Cookies cannot be used to run programs or deliver viruses to your computer.

You can accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if preferred. For more information about how to do this please consult the "Help" section of your browser. We may use an analytics service provider for service usage analysis and reporting. Analytics Service Providers generate statistical and other information about usage utilizing cookies, which are stored on users' computers.

#### 5. Other sites

The Two Way Technologies cc website may contain links to other sites. Although we try to link only sites that share our high standards and respect for privacy, we are not in any way responsible for the content of the privacy practices employed by other sites. Please consult the terms and conditions and Privacy Policy of those other sites to find out how they collect and use your data.

### 6. Changes to this privacy statement

This Privacy Policy may be changed by us at any time. The revised policy will be posted to this page so that you are always aware of the information we collect, how we use it, and under which circumstances we disclose it.

# 7. Governing law

The contents of this Privacy Policy shall be governed by South African law and in line with the South African draft bill on the Protection of Personal Information. If any provision of this Privacy Policy is judged to be illegal, void or unenforceable due to applicable law or by order of a court of competent jurisdiction it shall be deemed deleted and the continuation in full force and effect of the remainder of the provisions will not be prejudiced unless a court of competent jurisdiction determines that the substantive purpose of this Privacy Policy is then frustrated, in which case you may contact us to optout of the Privacy Policy.

# 8. Acceptance of this Privacy Policy

By using this website, or otherwise providing your personal information to the Two Way Technologies cc website, you signify your acceptance of our Privacy Policy. If you do not agree to this policy, please do not use our Two Way Technologies cc website or provide any personal information. Your continued use of the website following the posting of changes to this policy will be deemed your acceptance of those changes.

#### 9. Contact

Questions, comments, and requests regarding this Privacy Policy are welcomed and should be addressed to Two Way Technologies cc at reception@twowaytech.co.za

- Contact Details of Information Officer:

The Main Member of the Company, as head of the Closed Corporation, has delegated his powers to the Company Admin/Receptionist as Information Officer, whose details appear hereunder for purposes of dealing with all matters in connection with Requests for information on the Company's behalf and to ensure compliance with the Act.

Information Officer: Selene Geustyn

Postal address: PO Box 2437

Email: reception@twowaytech.co.za

Contact number: 0116092731

The effective date of this Privacy Policy: 01 July 2021